

Short Course: Emergency Management Liaison Officer (EMLO)

About ACIM Solutions

ACIM Solutions is an Australian Government Registered Training Organisation. We offer a suite of learning and development programs including high quality, nationally recognised qualifications and short course programs specifically tailored to those working in the emergency management sector.

Workshop Program

This program focuses on the skills and knowledge required to work in the role of Emergency Management Liaison Officer (EMLO), committing resources from their organisation to assist in the response to an incident being controlled by another organisation.

Facilitators

Our facilitators have extensive backgrounds operating in emergency management roles and have experience working in the EMLO role and/or working with Liaison Officers during large scale incidents. To read more about our team go to: <https://www.acimsolutions.com.au/our-team.html>

Learning outcomes

In this program you will learn about being an Emergency Management Liaison Officer (EMLO) who represents their organisation during an incident at an Incident or Region Control Centre.

EMLOs must be prepared to work in complex, dynamic and uncertain environments, and this short course will reinforce the importance of skills

to network, collaborate and share information effectively with others.

The course will cover key skills and knowledge requirements for EMLOs, including understanding their authority to represent their organisation and the emergency management arrangements within which the incident is being managed, and ensuring effective communication between the incident management team and their organisation.

Content of this short course is focused on:

- ✓ Emergency management arrangements
- ✓ AIIMS and incident management
- ✓ The EMLO role and responsibilities
- ✓ Working in Control Centres
- ✓ Information Management
- ✓ Welfare considerations
- ✓ Emergency relief and recovery

Format

- ✓ Face to face or virtual session
- ✓ Group program that is contextualised to different organisational groups
- ✓ Includes scenario exercises to apply knowledge and skills

