## ACIMSGULIONS Australian Centre for Investigation, Incident & Management Solutions

# **Creating high performance teams**

### **About ACIM Solutions**

ACIM Solutions is a niche nationally recognised training organization providing innovative, high quality and tailored learning programs. Our interactive short course programs are designed for individuals or organisational groups and provide valuable opportunities to build practical people management for a broad range of contexts.

#### The program

The program covers leadership skills such as defining your team purpose, setting goals, assigning clear roles and responsibilities, establishing effective communication processes, managing performance and implementing meaningful monitoring techniques to assess team progress.

#### Who is the course for?

This 1 or 2 day workshop program is ideal for supervisors, team leaders, experienced and aspiring managers who are responsible for managing people in the workplace.

Whether you are putting together a new team, you've inherited an existing one or you're rebuilding after an organisational restructure, this course will empower you to help others to achieve their very best.

#### What is it about?

You'll examine the key characteristics of successful teams and develop an understanding of how group dynamics affect achievements.

Throughout your training, you'll explore the leadership skills that are needed to unite, guide and support workplace teams.

In the troubleshooting section of the course, you'll learn what to do when faced with predictable team problems, receive expert advice on how to manage conflicts in teams and consider strategies for minimising risks in team-based contexts.

#### What you will learn

In this course, you will learn how to:

- Identify the behaviours that characterise successful teams and their leaders
- Identify the stages of team development and how leadership strategy is linked
- Learn communication strategies that motivate and coach teams to improved team cohesion and performance
- Develop practical strategies that platform a culture of transparency, accountability, trust and confidence within your team
- Use conflict resolution and problemsolving skills to overcome difficulties and improve team performance
- Identify and manage risks in team-based projects.

#### New skills

The practical skills and strategies you'll learn in this program can be successfully applied to internal units, cross-functional teams and those involving partner agencies or external stakeholders.

#### **Our facilitators**

As with all our ACIM short courses, this is a very interactive program. Our highly experienced facilitator will help you to develop new and enhanced capabilities and build your professional confidence through interactive presentations, practical group activities, realistic scenarios and troubleshooting tips for managing the performance of teams. To read more about our team go to:

www.acimsolutions.com.au/category/ourteam

For more information, see our website <u>www.acimsolutions.com.au</u> or email: <u>contact@acimsolutions.com.au</u>

#### www.acimsolutions.com.au